



Connect Access Code and Purchase FAQs

Answers to commonly asked questions about Connect Access Codes and purchasing options.

What's the difference between an Online Access Code and an Access Card?

- An online access code can be purchased directly from McGraw Hill at <https://www.mheducation.com>.
- An access card is a physical card that contains an access code. Students purchase the access card from the campus bookstore. Students using financial aid will need a printed access card as McGraw Hill does not accept financial aid directly.

What are all my Connect purchasing options?

- Purchase an online access code from <https://www.mheducation.com>.
- Purchase an access card from the bookstore
- Purchase directly from your Connect course. (Screenshot below)
- Students can utilize our temporary access to receive a two-week free trial

Course Access

Your instructor has chosen:



Business Communication: Developing Leaders for a Networked World
Release: 5th Edition
Author: Peter Cardon
ISBN: 1266485627

What you get with Connect

- Access to the eBook
- Online homework and quizzes
- Interactive tools and resources
- Free ReadAnywhere[®] app to access your eBook and SmartBook assignments anywhere
- Exclusive discounts on a loose-leaf copy of the textbook

How to get a printed text

- After registering in Connect, select "Loose-leaf option"
— or —
- Textbook rental options will appear after your Connect order

Choose your method of access

Temporary Access

Get started now with two weeks of free access to Connect. Your work will be saved and will still be available to you and your instructor once you purchase.

Access Now

Use Connect Code

To access Connect, first enter your 20-digit access code.

[What is this?](#)

Access Code

Redeem

Connect

Full digital experience including eBook.

Price: \$120.17

Access until Dec 23, 2024

Secure payment

Purchase

If I opt for Temporary Access, how can I upgrade to full access once I purchase my access code?

When accessing your Connect course during the two weeks on temporary access, you will receive the below prompt. When you select 'Yes, purchase access' it will bring you to the course materials purchasing page.

Your courtesy access to this class will expire on January 23, 2024, 9:37 AM CST.

Do you want to purchase access right now?

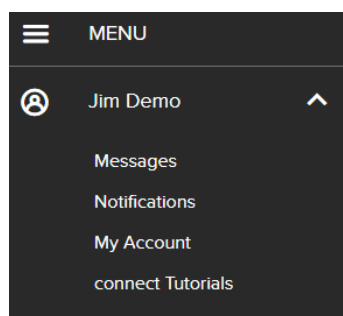
No
Yes, purchase access

If I complete assignments on Temporary Access will the grades transfer when I upgrade to full access?

Definitely! When your temporary access runs out your account information and all your work is retained. When you purchase access, you will be able to continue working on course material. However, if there is a gap between when your temporary access runs out and when you purchase you will NOT be able to go back and complete any assignments due during the gap period. You will need to contact your instructor regarding those assignments.

I purchased a used copy of the textbook for my course. Will an access code come with that text?

Most likely not unless the used copy includes an unused access code. You will need to purchase an access code through one of the purchasing options mentioned above.



I purchased an access code last semester but am retaking the course; can I reuse the access code?

Most Connect access codes provide for 180-day access. In some instances, you may have a course with 360-day access. To determine the length of time remaining on your access follow these steps:

1. Click to expand the menu in your Connect course
2. Click on your Profile
3. Click on My Account
4. Click Access My Digital Products

I purchased the wrong product. How do I get a refund?

You can access our customer service refund page at: <https://mhedu.force.com/CSOM/s/website-product-return>

What are my online purchasing options at <https://www.mheducation.com>?

We have multiple options for materials at varying price points. In the screenshots below you will see the following options for a selected text (prices/options vary by text):

1. Purchase the eBook only

Format Options:

Lowest Price!

eBook
from \$59.00

Print
from \$70.00

Connect
from \$148.71

Note: Does **not** come with digital platform access (e.g. Connect, ALEKS, SIMnet etc.)

Select duration of access:

☒ 180 Days Access Rental
(Expires: **7/7/2024**) - **\$59.00**

☐ Lifetime Purchase - **\$94.00**

ISBN10: 1266652868 | ISBN13: 9781266652868

Features ▼

\$59.00
Pay in 4 interest-free payments of \$14.75 with PayPal. [Learn more](#)

Rent Now

Get it by **Today, Jan 9**

2. Rent the traditional text or purchase a loose-leaf copy

Format Options:

Lowest Price!

eBook
from \$59.00

Print
from \$70.00

Connect
from \$148.71

Textbook Rental (150 Days Access)
ISBN10: 1260717437 | ISBN13: 9781260717433

Features ▼

\$70.00
Rent Now

Loose-Leaf Purchase
ISBN10: 1264155816 | ISBN13: 9781264155811

Features ▼


\$179.79
Pay in 4 interest-free payments of \$44.95 with PayPal. [Learn more](#)

Buy Now


3. If Connect is required, select either the Connect only option or Connect plus loose-leaf option.

Format Options:


Lowest Price!



eBook
from \$59.00



Print
from \$70.00



Connect
from \$148.71

Note: Connect can only be used if assigned by your instructor. [Learn more about Connect >](#)

Connect (180 Days Access)

ISBN10: 1264155808 | ISBN13: 9781264155804

[Features](#) ▼

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Get it by **Today, Jan 9**

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